

HOW TO CONTACT PACIFIC ROADSIDE ASSIST?

1

SCAN

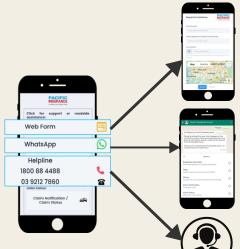
Scan the QR code at Pacific road tax sticker to access the Weblink Portal. You may also visit our website to get in touch with us.



2

CHOOSE

At the Weblink Portal, you can select one of the following methods:



• Web Form Engagement

Please fill in your mobile number, car plate number, and current location before submit request for roadside assistance.

WhatsApp Chat

You will be connected to the chatbot for some predefined questions before being transferred to the Call Centre representatives.

Call the Helpline

You can also contact our Helpline at <u>1800</u> 88 4488 or <u>03-92127860</u> for assistance.

3

TRACK

You will then receive a tracking link on your mobile phone with:

- the location of the tow truck; and
- its estimated time of arrival.

Kindly be patient during this time. The tracking will end once the tow truck successfully transports your car to your preferred workshop.





4

WORKSHOP

Your car is now being repaired at your preferred workshop.



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